

Worker's User Manual

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MBOCWWB Online Portal

Introduction

About Meghalaya Building and Other Construction Workers Welfare Board

A Board that caters your needs, basic amenities and the one that supports you in need. The Labour as Administrative Department was started right from the inception of the State of Meghalaya in 1972. For more information, visit megbocwwb.gov.in.

Online Portal Overview

The Online Portal is designed, developed, and hosted by National Informatics Centre, Meghalaya State Centre to facilitate the process of **Worker Registration** and **Benefits Applications** online. The Worker can apply for Cash Awards, Death Benefits, Disability Pension Benefits, Educational Scholarships, Family Pensions, Funeral Benefits, Instrument Grants, Maternity Benefits, Marriage Assistance Benefits, Medical Benefits, and Welfare Pension Benefit Schemes online.

The Online Portal is hosted at http://megbocwwb.gov.in/bocw_services/login.htm.

Basic Requirements

To be able to access MBOCWWB Online Portal, please ensure that you have at least: -

- 1. **Internet Connectivity** (2G, 3G, 4G, 5G, WiFi or LAN Internet Connection)
- 2. **A smart device** (Android/iOS Mobile Phone, Laptop or Desktop Computer)

Worker Registration

Online Worker Registration Process

A) How to Register?

1. Open http://megbocwwb.gov.in/bocw_services in your Mobile or Laptop/Computer.

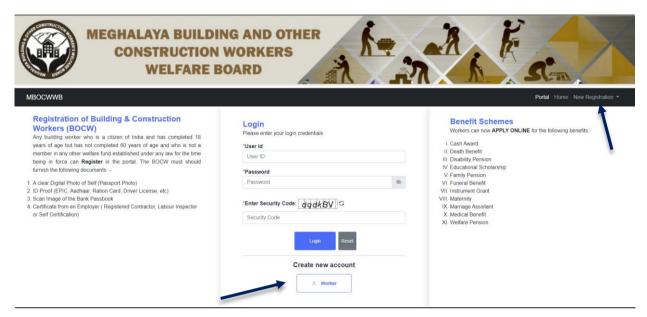


Figure 2.1: Homepage

- Click New Registration > Worker from Menu bar or click Worker under Create new account to register.
- 3. Enter all the required Information as shown in *Figure 2.2* and click **Register**.

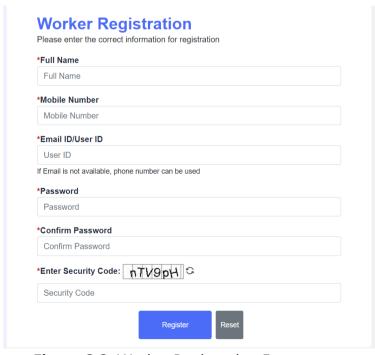


Figure 2.2: Worker Registration Form

4. After successful registration, you will see the message "**Registered Successfully**" as shown in *Figure 2.3*. You can now log in using the **Email ID / User ID** and **Password** on the Login page.

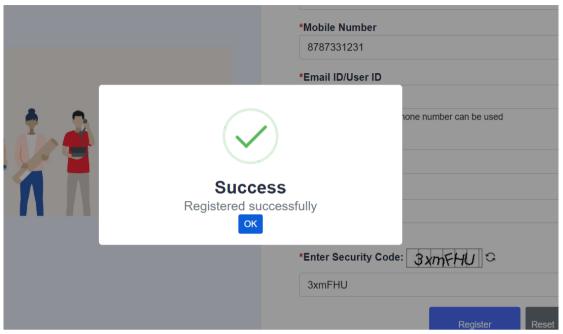


Figure 2.3: Successful Registration Acknowledgement

B) How to Login?

- 1. Open http://megbocwwb.gov.in/bocw_services on your Mobile or Laptop/Computer.
- 2. Enter your Registered Email ID / User ID, Password and Secure Code.
- 3. Click Login.

Note: You can update your password from **Profile Icon > Change Password.**

C) How to apply for new Registration?

1. After successful login, click on **Apply for New Registration** from menu as shown in *Figure 2.4*.

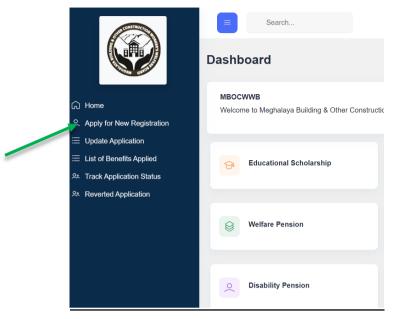


Figure 2.4: Menu

2. Fill all the required details in the Registration Form as shown in Figure 2.5.

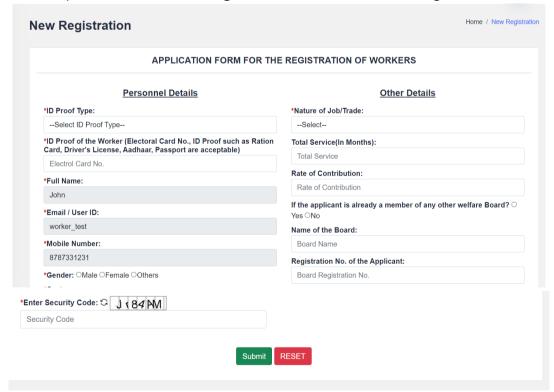


Figure 2.5: Worker's Online Registration Form

- 3. Click on **Submit**.
- 4. After successful registration, you will be directed to another page to manage all the **Family & Nominee Details**.

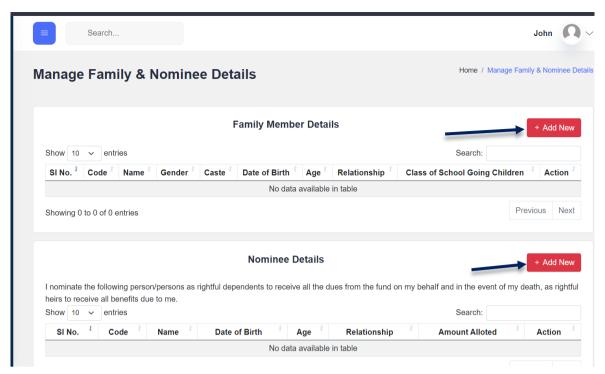


Figure 2.6: Family & Nominee Details Page

5. Add & Update Family / Nominee Details.

Add Family Member Details

- i. Click on Add New to add Family as shown in Figure 2.6.
- ii. Fill all the required details as shown in Figure 2.7 (Family Details).

Note: Bank Account Number and Bank IFSC code is required for children in Class V and above for Educational Scholarship benefits.

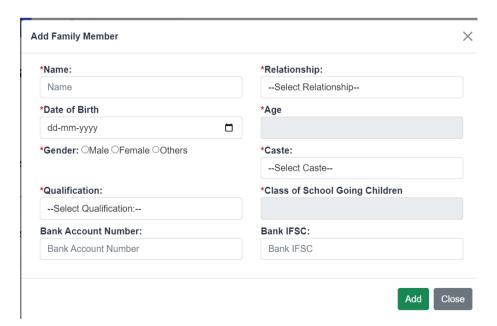


Figure 2.7: Family Member Form

iii. Click **Add** to register Family member.

Update Family Member Details

i. Click on **Update Button** from the Family Member Details Table as shown in *Figure 2.8*.



Figure 2.8: Family Member Details Table

ii. Fill in the correct information as shown in Figure 2.9.

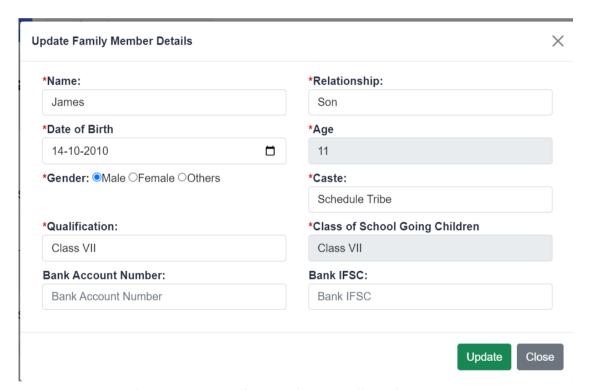


Figure 2.9: Family Member Detail Update Form.

iii. Click on **Update Button** to update Family Details.

Add Nominee Member Details

- iv. Click on Add New to add Nominee as shown in Figure 2.6.
- v. Fill all the required details as shown in Figure 2.10.

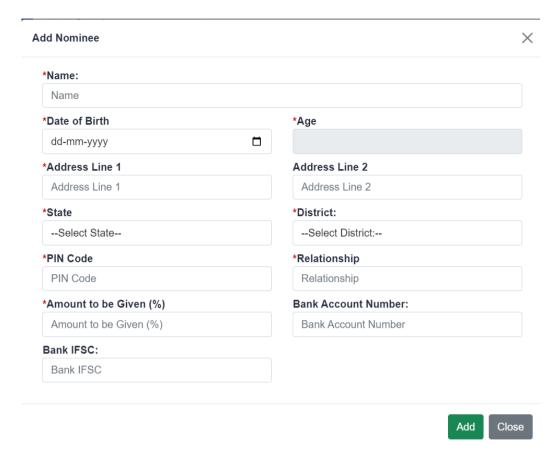


Figure 2.10: Nominee Member Form

vi. Click Add to add Nominee Details.

Update Nominee Member Details

iv. Click on **Update Button** from the Nominee Member Details Table as shown in *Figure 2.11*.



Figure 2.11: Nominee Details Table

v. Fill in the correct information as shown in Figure 2.12.

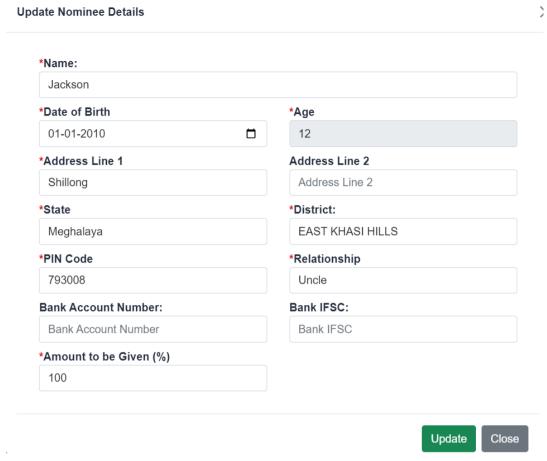


Figure 2.12: Nominee Detail Update Form.

- vi. Click on **Update Button** to update Nominee Details.
- 6. After adding all the Family & Nominee Details, click on **Proceed** as shown in *Figure 2.13*.

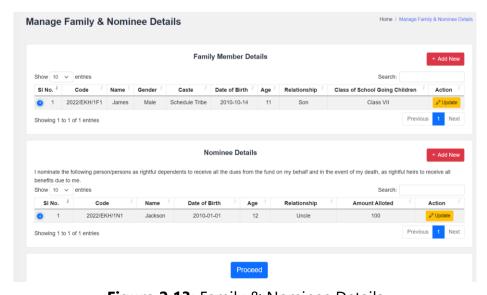


Figure 2.13: Family & Nominee Details

7. Upload all the required enclosures as shown in Figure 2.14.

Worker Registration - File Upload

SI No.	Enclosure	Permissible File Size	Permissible File Type	Mandatory	Upload	Viev
1.	Photograph of the Worker.	up to 5 MB	jpeg, jpg only	Yes	① Upload	
2.	ID Proof of the Worker Electoral Card, ID Proof such as Ration Card, Driver's License, Aadhaar Card, Passport are acceptable	up to 5 MB	jpeg, jpg or pdf only	Yes	① Upload	
3.	Employer Certificate / Self Certification. Issued Either by the Labour Inspector or the Employer or SDO/AEE of Works Department	up to 5 MB	jpeg, jpg or pdf only	Yes	① Upload	
4.	Bank Passbook of the Worker.	up to 5 MB	jpeg, jpg or pdf only	No	① Upload	

Complete

Figure 2.14: Worker Registration Enclosures Page

- 8. Click on **Complete Button** to complete the registration process.
- 9. Your application has been submitted successfully and is under process by respective **Block/District LDA**.
- 10. Once your application has been processed and verified by **Block/District LDA**, **Block/District Labour Inspector** and approved **District Labour Commissioner (DLC)**, Registration Certificate will be generated.

D) How to Track / Update Application?

1. From Menu, click on **Track Application Status** as shown in *Figure 2.15*.

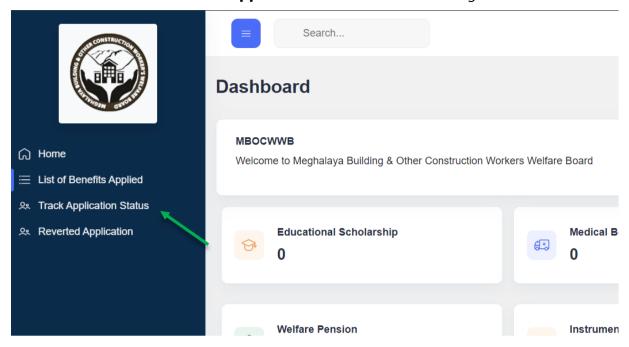


Figure 2.15: Track Application Status Menu

- 2. Click on **View Details** to view your application.
- 3. Click on **Application History** to view application history.
- 4. Click on **Update** to update your application.

Note: Once your application is under process or processed, you cannot update.

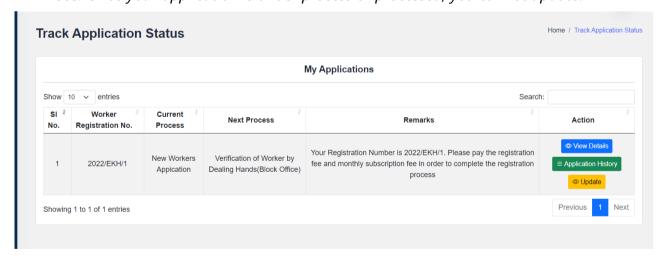


Figure 2.16: Application Status Page

Benefit Applications

Application for Benefit Schemes

List of Available Benefit Schemes: -

- 1. Cash Award
- 2. Death Benefit
- 3. Disability Pension
- 4. Educational Scholarship
- 5. Family Pension
- 6. Funeral Benefit
- 7. Instrument Grant
- 8. Maternity
- 9. Marriage Assistant
- 10. Medical Benefit
- 11. Welfare Pension

For more information, visit http://megbocwwb.gov.in/schemes.html

Enclosures Required for application of Benefit Schemes: -

1. Cash Award

- i. Bank Passbook
- ii. Student's Marksheet

2. Death Benefit

- i. MBOCWWB ID
- ii. Applicant ID Proof
- iii. Applicant Address Proof
- iv. Death Certificate
- v. Medical Certificate
- vi. Nominee's Consent Letters
- vii. Guardian Certificate (in case Applicant is Minor)
- viii. Bank Passbook

3. Disability Pension

- i. MBOCWWB ID
- ii. Medical Certificate
- iii. Disability Certificate
- iv. Medical Bills (In case Applicant is admitted into Hospital)
- v. Discharge Slip (In case Applicant is admitted into Hospital)
- vi. Bank Passbook

4. Educational Scholarship

- i. MBOCWWB ID
- ii. Student's Marksheet
- iii. Birth Certificate
- iv. Bank Passbook

v. Bonified Certificate (To be downloaded from the portal and get it signed by Principal of University/College/ School)

5. Family Pension

- i. MBOCWWB ID
- ii. Death Certificate
- iii. Bank Passbook

6. Funeral Benefit

- i. Succession Certificate
- ii. Guardian Certificate
- iii. Applicant ID Proof
- iv. Applicant Address Proof
- v. Bank Passbook
- vi. Nominee Consent Letters

7. Instrument Grant

i. Invoice Copy of Instruments Purchased

8. Maternity

i. MBOCWWB ID

9. Marriage Assistant

- i. MBOCWWB ID
- ii. Marriage Certificate
- iii. Bank Passbook

10. Medical Benefit

- i. MBOCWWB ID
- ii. Medical Certificate
- iii. Employer Certificate
- iv. Medical Receipts
- v. Discharge Slip

11. Welfare Pension

- i. MBOCWWB ID
- ii. Date of Birth Proof
- iii. Living Certificate (After every 6 months)

How to Apply for Benefit Schemes: -

1. After successful login, click on any Benefit Schemes that you want to apply from the Dashboard as shown in *Figure 3.1*.

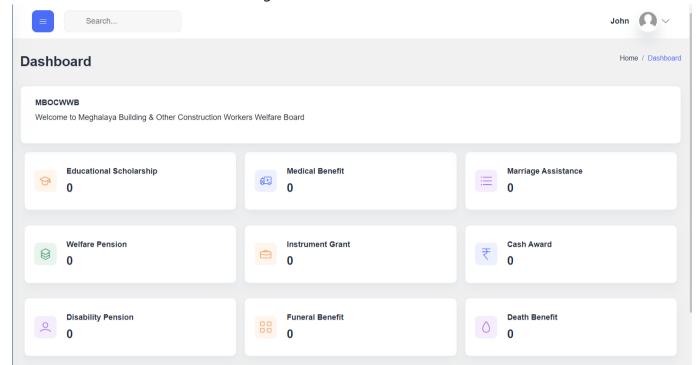


Figure 3.1: Worker's Dashboard

- 2. Fill in the all the required Information and necessary enclosures.
- 3. Click Submit to apply for benefit.

MBOCWWB Online Portal

Additional Information

Recommended Application

- 1. You can download the following apps to scan your documents.
 - i. Document Scanner (Made in India) Android
 - ii. PhotoScan by Google Photos Android
 - iii. Adobe Scan: PDF & Doc Scanner iOS

Support Center

If you face any problems or have any suggestion, feedbacks feel free to write to us via mail at mbocwwb@gmail.com or contact us 0364-2501224

The undersigned acknowledged that they have reviewed the User Manual Document and agreed with the information present within this document. Any changes to this User Manual will be coordinated with and reviewed by any of the undersigned.

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User Manual Document Update Logs

SI No.	Date	Ву	Action
1.	26/10/2022	Er. Justify B Shadap	Drafted the Worker's User Manual v1.0.0.
2.	27/10/2022	Dr. Pynbianglut Hadem	Review the User Manual
3.	27/10/2022	Er. Chinmoy Bhattacharya	Review the User Manual
4.	31/10/2022	Er. Justify B Shadap	Updated the Worker Registration File Upload Page.

Thank you,
National Informatic Centre (NIC),
Meghalaya State Centre